



Fiber Build Update



You're invited to attend a town hall meeting hosted by OCEC and Methownet, LLC

Who: You!

What: OCEC/Methownet Fiber Construction Update

When: Tuesday, March 17th, 6:00 PM – 8:00 PM

Where: Winthrop Barn

Hear about construction progress, upcoming build plans, and what to expect as we expand fiber broadband in our community.

Community Events

1. Methow At Home Tech Tuesdays at the Library

Register for a time slot, bring your device and a donation to help sustain this free program to the community. Tech Tuesdays, 1-3 at the Winthrop Library. For more information or to register, email donna@methowathome.org

2. Do you need a device? Free refurbished laptops are available through Computers for Community. Send inquiry to info@ncwtech.org or call 509-661-9000

Troubleshooting your connection

Internet got you down? We can help! Here is a list of the most common calls we receive and recommended fixes.

- No power – Laugh if you will, one of the most common causes of no internet is an unplugged router. Someone may have needed that outlet for the vacuum. Check to ensure the router is connected to power.
- Slow internet – Let's make sure you have enough bandwidth! Each device connected to the internet takes up a slice of the bandwidth pie. For multiple devices or streaming services, you may need a bigger bandwidth account. Give us a call, we can make a recommendation based on your use.
- Surge protectors – Always ensure your router and devices are plugged into a surge protector power strip. After a lightning storm, if you've experienced a surge, the surge protector may need to be replaced.