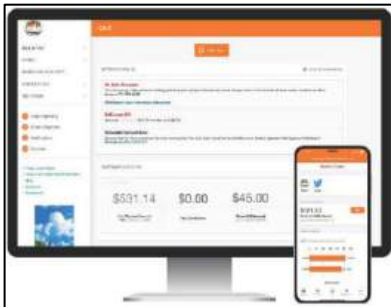




Methownet, LLC – Connecting the Methow Valley since 1995

Newsletter, October 2025



Coming Soon! Your Broadband Account on Smarthub

- ❖ Smarthub will go live in November. At that time, you can log in and update your autopay information.
- ❖ We'll provide a step-by-step Smarthub guide when we go live
 - OCEC electric customers, your broadband account will appear on your OCEC Smarthub account.
 - PUD electric customers - add Methownet, LLC as a provider in your PUD Smarthub account.

What's So Smart About Smarthub?

- ❖ Security - All critical information is encrypted in every transaction run and no personal information is stored on your device, unless you choose to store login information on your device
- ❖ Access anytime, anywhere - securely access your account information, change your personal information, manage notifications, update stored payment methods, view bills and payment history, make payments, and report service issues.
- ❖ View all your broadband services in one location:
 - Business and Residential services
 - VOIP phone service
- ❖ Moving to Smarthub will enable all customers to benefit from capital credits in the future.



Methow at Home – Tech Tuesdays at the Winthrop Library

Methow at Home has partnered with NCW Libraries, FOWL, and Senior Planet from AARP to provide free digital skills classes!

- 10/21 @ 1:00 Anti-Virus and Malware Removal Programs
- 10/28 @ 1:00 Tech Café – tech volunteers will be on hand to help you with your phone, laptops, and tablets
- Registration required, limited spots available
- Events are free and open to anyone age 60+

To Register: Visit <https://www.methowathome.org/events>

As always, we are here to help. Call anytime! We appreciate you, Methownet, LLC 509-996-2022