



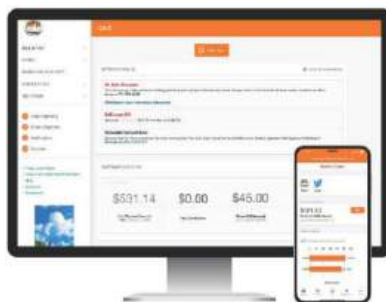
Methownet, LLC – Connecting the Methow Valley since 1995

Newsletter, November 2025



Looking for your Account? We're moving to Smarthub!

- ❖ November 3rd – 9th, Methownet LLC online billing will be unavailable while we migrate all your glorious account details to Smarthub.
- ❖ November 5th autopayments will run as scheduled.
- ❖ November 10th - Smarthub goes live!



Broadband Account on Smarthub 📶 November 10th

- ❖ November 10 - Log into OCEC Smarthub and update your autopay information. **Please note: You must re-enroll in autopay**
- ❖ We'll provide a step-by-step Smarthub guide on November 10th
 - OCEC electric customers - broadband account will automatically appear in your OCEC Smarthub account.
 - PUD electric customers – please add Methownet, LLC as a provider in your PUD Smarthub account.

Why we're EXCITED about this move!

- ✓ Increased Security
- ✓ Increased Accessibility for You!
 - Access from anywhere
 - View all your broadband service details
- ✓ Report Issues
- ✓ Benefit from capital credits



Methow at Home & Methownet LLC

We've partnered with Methow at Home and their Tech Café to host Smarthub workshops

- 11/25 and 12/9 @ 12:00 Tech Café: OCEC & Methownet will share a short presentation at noon and be available to assist with navigating Smarthub
- Bring your phone, laptops, and tablets
- Registration required, limited spots available
- Events are free and open to anyone age 60+

To Register: Visit <https://www.methowathome.org/events>



As always, we are here to help. Call anytime! We appreciate you, Methownet, LLC 509-996-2022